



# SAN DIEGO HOSPICE

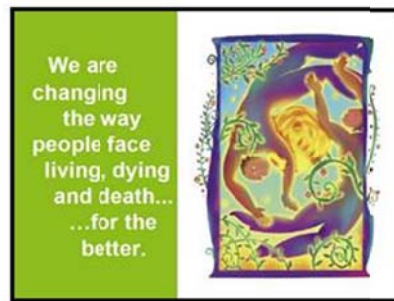
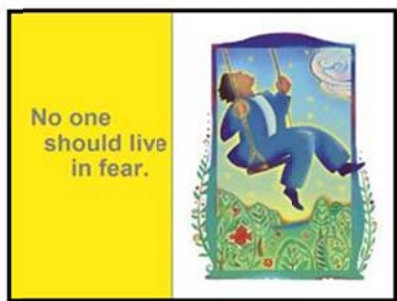
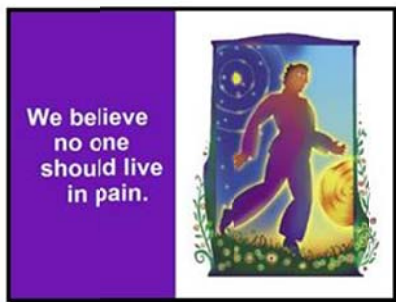
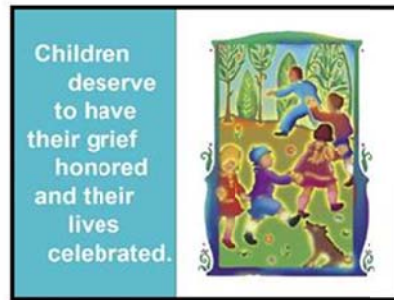
*and The Institute for Palliative Medicine*

## Mission

To prevent and relieve suffering, and promote quality of life at every stage of life through patient and family care, education, research and advocacy.

## We Believe

# You Matter

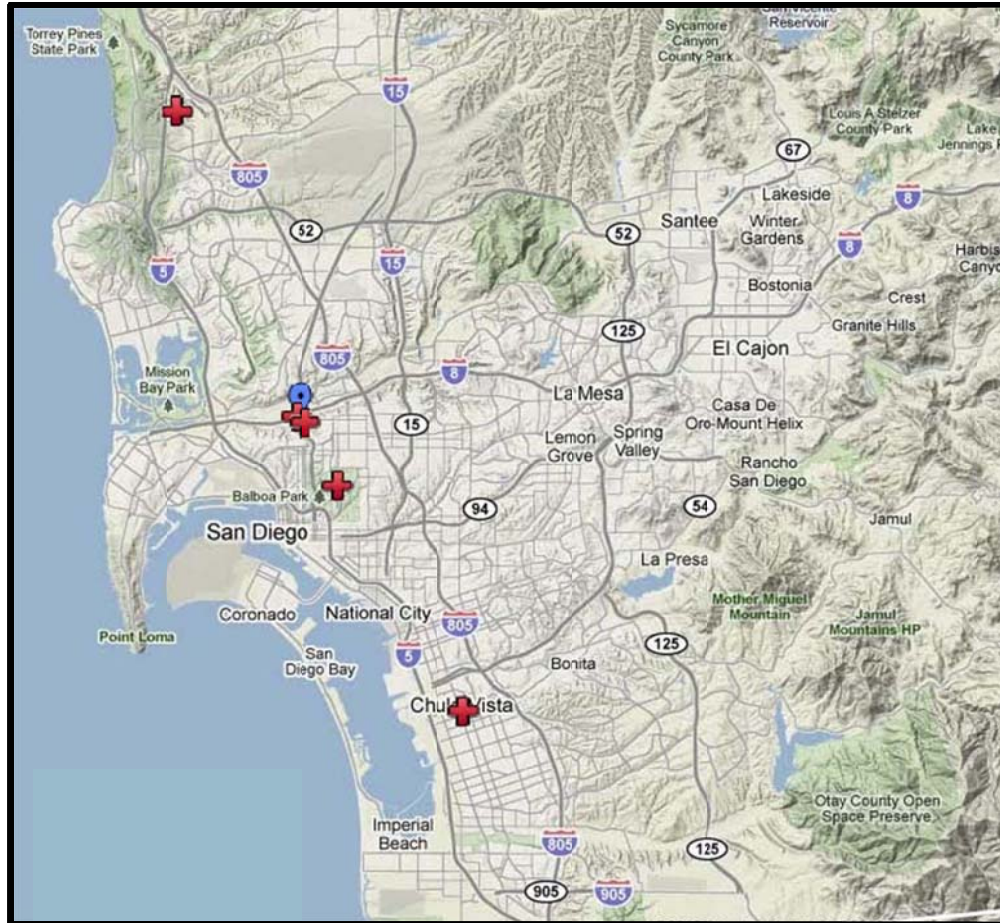
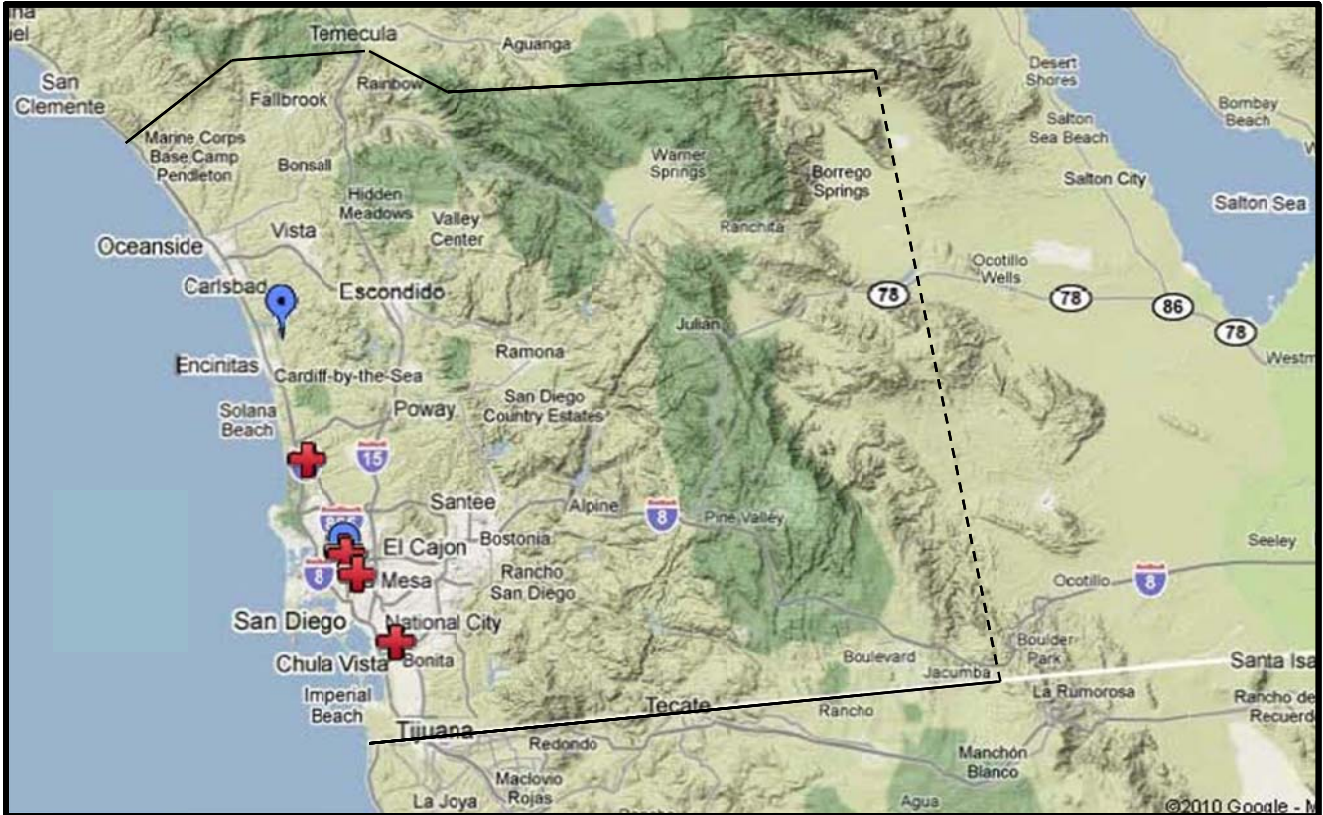


# Area Served by San Diego Hospice

4,526 square miles (11,721 km<sup>2</sup>)

Population: County = 3.1 million

City of San Diego = 1.25 million



# San Diego Hospice and the Institute for Palliative Medicine

Board of Directors, CEO / President  
 ≈ 800 employees, 700 volunteers

San Diego Hospice Foundation (12)

<b>Infrastructure:</b> Health Records, Information Technology, Quality, Environmental Services, Human Resources, Finance, Business Development												
<b>Call Center Hub</b> ≈ 550,000 calls / yr. (19 Customer Support Advocates)												
<b>San Diego Hospice</b>					<b>Institute for Palliative Medicine</b>							
<b>Patient and Family Care</b>					<b>Education</b>		<b>Research</b>		<b>Advocacy</b>			
<b>San Diego County</b>	<b>Home</b>	<b>Long-term care</b>	<b>Acute care hospitals</b>	<b>Intake</b> ≈ 200 calls / day (12), <b>Admissions</b> (23) <b>Acute Hospital Liaisons</b> ≈ 15-20 new pts / day (21)	<b>Hospice Services</b> 4,500 new pts / yr. Census ≈ 1000 / day, 25-30 children ALOS 80 days, median 20 days	<b>Integrative Palliative Care:</b> acupuncture, aroma, art, dignity, energy, harp, hypno, massage and music therapies	<b>Palliative Medicine Providers</b> (27 doctors, 6 nurse practitioners)	<b>Palliative Care Psychiatry (5)</b> <b>Wound Care &amp; Ethics consult services</b>	<b>Center for Grief Care and Education (Bereavement)</b> ≈ 12,000 pts / yr.	<b>Center for Advanced Learning</b> <ul style="list-style-type: none"> <li>Nursing</li> <li>Nurse practitioners</li> <li>Social Work</li> <li>Pharmacy</li> <li>Spiritual Counselors</li> <li>Integrative Therapy Practitioners</li> <li>Trainees</li> </ul>	<b>Center for Research</b> <ul style="list-style-type: none"> <li>Protocol design &amp; implementation</li> <li>Biostatistics</li> </ul> <b>Institutional Review Board</b>	<ul style="list-style-type: none"> <li>San Diego County</li> <li>California</li> <li>US Federal</li> <li>International</li> </ul>
					<ul style="list-style-type: none"> <li>9 Home care branches ≈ 550 pts</li> <li>4 Long-term care branches ≈ 350 pts</li> <li>3 Acute inpatient 12-bed palliative care units ≈ 36 pts</li> <li>Ambulatory outpatient clinics</li> <li>Team 7 for Pts with Px &lt; 7 days</li> <li>Pediatric Team</li> <li>Triage Nurses (12)</li> <li>Extended care nights and weekends ≈ 150 visits / wk (30)</li> <li>Crisis care (around the clock care)</li> <li>800 Volunteers (clinical &amp; administrative)</li> <li>Pharmacy</li> </ul>					<b>Center for Grief Care and Education</b> <ul style="list-style-type: none"> <li>Bereavement counselors</li> </ul> <b>Pall-Med Connect Information Service</b>		
<b>USA</b>												
<b>International</b>					<b>International Programs</b> <ul style="list-style-type: none"> <li>In-country education &amp; facilitation</li> <li>Visitors</li> <li>Visiting Scholars</li> <li>Palliative Medicine Fellowship Training</li> <li>Leadership Training</li> <li>Scholars-in-Residence</li> </ul>							



## Funding Healthcare / Palliative Care in the USA

Healthcare Funding	Hospice Care = Enhanced palliative care for end-of-life care	Non-Hospice Care = Palliative care early in illness experience
<b>Medicare</b> = Federal insurance Citizens / residents ≥ 65 years or the disabled	Since 1982 <b>Medicare Hospice Benefit (MHB)</b> For patient whose doctor believes prognosis < 6 months if disease runs normal course Funding: Routine care ≈ \$140 / day Respite care ≈ \$140 / day Inpatient care ≈ \$800 / day (costs \$1200-1400) Continuous / crisis care ≈ \$800 / day Covers: Interdisciplinary team care = nurse, medical counselor (advanced degree), spiritual counselor, volunteer Medications / therapy related to terminal diagnosis Equipment Supplies Bereavement care for survivors ≥ 1 year	Reimbursed by standard Medicare: Hospital care included in Part A Medical care billed to Part B Medications partially reimbursed by Part D
<b>Medicaid (Medi-Cal in California)</b> Healthcare for the impoverished	In California, Medi-Cal provides hospice care equivalent to MHB	Reimbursement varies by state Equivalent to MHB in California
<b>Commercial insurance</b> Typical benefit to employees	In California obliged to provide hospice care equivalent to MHB	Reimbursement varies by company
<b>For the Undocumented / Illegal</b> No healthcare insurance Hospitals must provide emergency care	Charity / philanthropy pays for hospice care	Charity / philanthropy pays for non-hospice care

## IPM Professional Education Growth 1994 to 2009

